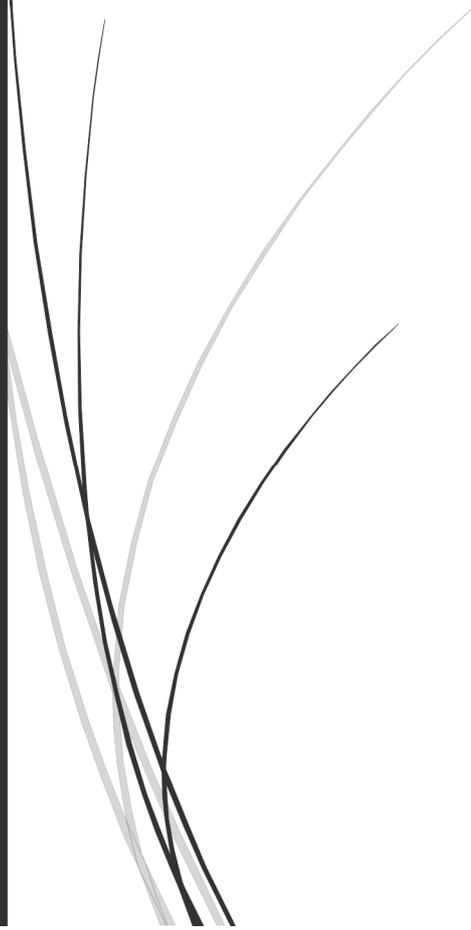


10/05/2017

Quality Policy



Since 1996 A.C.E.M. S.R.L. has been offering to the vending and catering operators a wide range of products that are planned and developed in any component in Italy. They can combine the modern and elegant design with the traditional methods to prepare Italian espresso and cappuccino.

Innovation, flexibility and professionalism are only some of the main values of our work that is always looking for the customer's satisfaction.

Every customer is always treated as he were the only one, trying to adapt ourselves to his "forma mentis", to understand his desires and to develop personalised products for every market typology.

These listening skills together with the flexibility and the creativity allow the creation of innovative, cutting-edge, unique products.

Therefore, our products are developed with passion, technological quality, in a "sartorial" way that allows us to keep up with the main competitors.

A.C.E.M. S.R.L. has been at the customer's service for more than twenty years and is your winning choice for the future!

The mission

We always look for innovative solutions that may satisfy our customers fully. We always try to develop with them a productive partnership based on the innovation, the flexibility and the mutual listening skill in order to turn any problem into a new change.

The main values

- Innovation
- Team work
- Flexibility
- Dynamism
- Efficiency
- Mutual satisfaction
- Expertise
- Professionalism

The quality management system is focused on the achievement of the above main values and on its continuous improvement.